



User Set-up and Operating Manual

Q-5 System: Handset & 2-way Communicator



Contents

Important Safety Information	2
Limited Liability Statement.....	3
About the CPS-Q5	4
Package Contents	5
Handset Features and Controls	6
General Information	8
Backup Battery During a Power Failure.....	8
SOS Triggering	9
Alarm Distress (SOS) Button the Communicator.....	9
Handset: Features While Handset is in Use.....	10
Handset Menu Choice 1: PHONEBOOK	10
Handset Menu Choice 2: CALL LISTS.....	12
Handset Menu Choice 3: ORGANIZER	14
Handset Menu Choice 4: SETTINGS.....	15
Room Monitor (ECI).....	21
Communicator Features and Controls.....	24
General Information	25
SOS Triggering	26
Alarm Distress (SOS) Button on the Communicator.....	26
Communicator Battery Information.....	27
Turning On or Off the Communicator	28
Troubleshooting	28
Replacement Parts/Optional Accessories.....	28

Important Safety Information

Please make sure to review the information in this manual and keep it for future reference.

Please be aware of the following important details when installing and using the CPS-Q5 System:

- **Do not submerge** any of the products in water. The communicator is water resistant and can be worn in the shower, but should never be immersed in water.
- Ensure the bases are plugged into **an outlet that cannot be turned on or off** by a switch. Otherwise the switch could inadvertently be turned off, leaving the system without AC power and placing the CPS-Q5 in an emergency no power mode.
- **Do not place** bases or components (handset or communicator) **near a heat source**.

In order for the CPS-Q5 system to work correctly it must be:

- Programmed by an experienced dealer,
- Used in combination with a professionally monitored call center, and
- Installed/used in the manner described in this manual.

Limited Liability Statement

The purchaser agrees to read and follow all instructions and warnings within this user set-up and operating manual.

The purchaser also agrees, by using the CPS-Q5 System, to the following terms and conditions.

It will be the sole responsibility of the purchaser to assure that the CPS-Q5 System is programmed, connected, and set-up properly and safely; and that the unit is utilized and maintained correctly. This includes, but is not limited to: periodic use to assure that the system, including batteries, are in proper working order; that the unit is located in an appropriate location in the home; that the electrical outlet is supplying power; and that the user has been educated as to the operation and functionality of the product as a whole.

The CPS-Q5 System's equipment is not designed or guaranteed to prevent any loss or injury. This Limited Warranty constitutes the terms of sale and use of the system (and accessories) equipment, and if, notwithstanding these terms of sale and use of the product, there should arise any liability on the part of HH-IMG as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by HH-IMG's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser for the product.

Further, HH-IMG has no obligation to assure that calls are made, received or responded to, nor is HH-IMG responsible for acts, or consequences of the acts, of those responding to activation of emergency communication.

HH-IMG does not provide monitoring services. It is the responsibility of the individuals whose numbers are called at the time of an emergency to respond in an appropriate manner.

About the CPS-Q5

The CPS-Q5 system is a DECT cordless phone and Personal Emergency Response (PERS) communicator for your emergency needs all in one system.

The CPS-Q5 system unique handset features:

- Digital cordless handset DECT 6.0, 1.9GHz technology for enhanced voice quality and exceptional range from the base up to 1300 feet
- SOS button on the back of the handset
- Large keypad buttons, numbers and characters
- HAC (Hearing Impaired Compatible)
- Volume Booster +40dB amplifier
- 5 programmable emergency alert phone numbers

The CPS-Q5 system unique communicator features:

- Two-way voice communication
- Digital DECT 6.0, 1.9GHz technology for enhanced voice quality and exceptional range from the base up to 1300 feet
- One push button alert capability
- IP56; dust protection level 5, water resistant level 6 (can be worn in the shower)
- Low battery voice prompt
- Communicator charger (no need to replace batteries)
- Illuminated SOS button and vibration alert
- Adjustable lanyard cord with safety breakaway feature

Package Contents

Handset Items and Accessories

Handset



Handset Battery
3.7V 800 mAh lithium



Belt Clip



Phone Cord



Handset Base/Charger



Base Battery
3.7V 850 mAh lithium



Base AC Adapter



Communicator Items and Accessories

Communicator



Communicator Charger



AC Adapter



Adjustable Lanyard

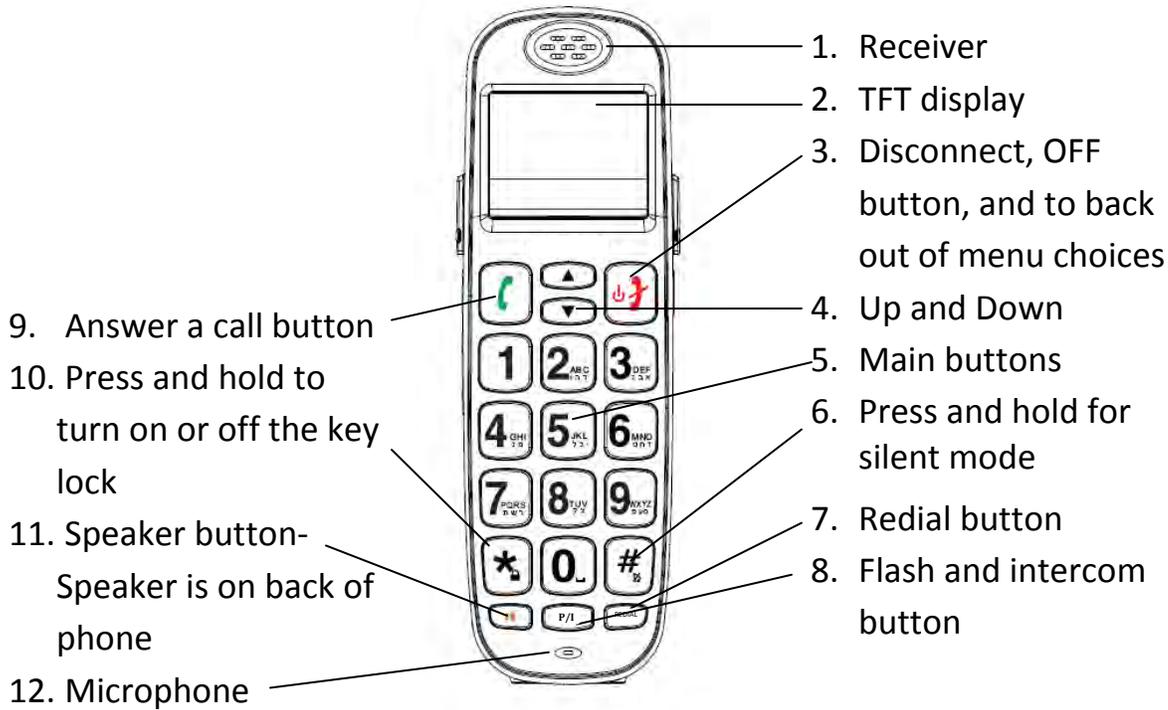


Belt Clip

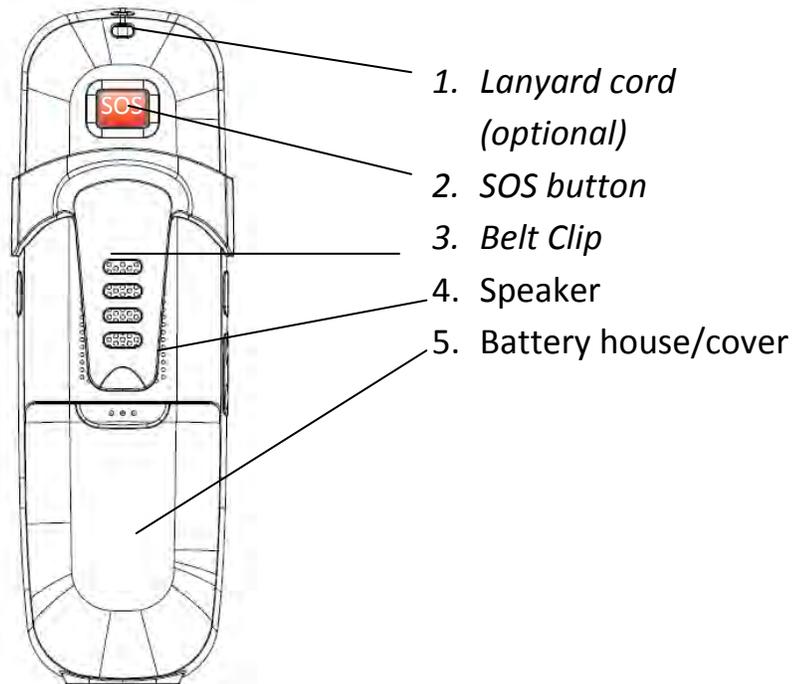


Handset Features and Controls

Handset Front View

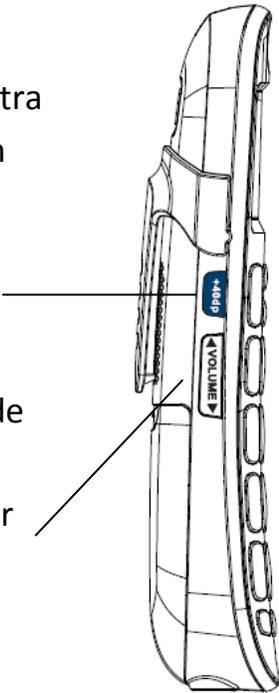


Handset Back View

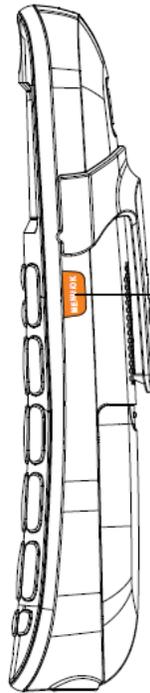


Handset Side

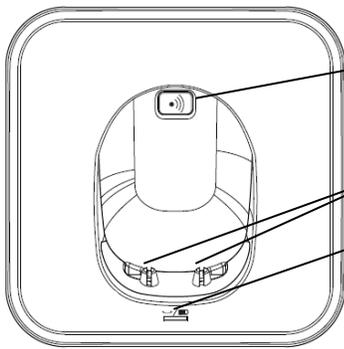
1. +40dB for extra amplification during a call and to view missed calls when in standby mode
2. Volume up or down



3. Menu/OK

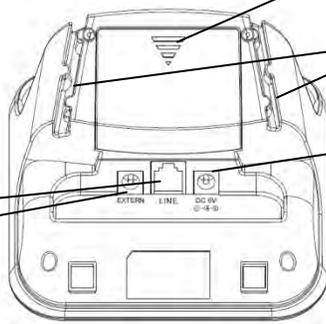


Base Top View



1. Page button to find misplaced handset
2. Charging contacts
3. Charging and in call LED indication

Base Back View



1. Line cord socket
2. Extra socket for future dry contact support – available in late 2013.
3. Backup batteries house/cover
4. Channels for line cord and power supply cord
5. Power supply socket

General Information

1. The handset range is up to 1300 feet from its base. The range also depends on the area and general environment.
2. The handset equipped with a special HAC (Hearing Aid Compatible) for users with hearing aid devices. The HAC feature allows users to hear louder and clearer through their hearing aid devices.
3. The LED light on top of the base will turn RED.
4. When the system arrives the handset is already registered to the base station. In case the is handset not registered or you want to register additional handsets to the same base, please follow the instructions below:
 - Press the Page  button on the handset base (7 seconds) until the red light starts flashing.
 - Select the  button on the handset; go to the “Registration” mode. Press the  button, select base number to register, press the  button, input pin 0000, press the  button, Registration?” will display on the screen, then press the  button to complete registration.
5. When a handset is misplaced:
 - Press once on the Page  button on the base. The handset that is registered to the base will automatically ring.
 - To cancel, press the Page  button again on the base.
 - To answer on the handset only press the On  button, to cancel press the Off  button.

Backup Battery During a Power Failure

The CPS-Q5 base supports an option for a rechargeable back-up battery. When a backup battery is installed, during a power failure, the system operates normally for at least 12 -24 hours standby time and 4 hours talk time on either the communicator or handset.

SOS Triggering

Note: the CPS-Q5 system will detect when the Communicator is in alarm status!

During a telephone conversation if an alarm is triggered by another handset and or communicator (that are registered to the base), the telephone conversation will be immediately and automatically terminated, allowing the SOS alarm to be sent.

If more than one communicator is registered to the base and an SOS alarm is trigger from both communicators, the second alarm will be put into memory, after the first alarm is completed, the second alarm will then dial the pre-registered SOS numbers.

Please note: when an SOS alarm is triggered from the communicator, the handset buttons will flash and it will indicate on the handset TFT display which terminal triggered the SOS alarm "T2 SOS" for example (TERMINAL 2 SOS)

Alarm Distress (SOS) Button the Communicator

The SOS button on the back of the handset or on the communicator will activate and send a SOS distress call to the call center.

Note:

1. All SOS telephone numbers must first be entered in the SOS PHONEBOOK by your service provider.
2. When an alarm is triggered, the TFT display on the handset will indicate which terminal number triggered the alarm, for example; "T1 SOS" indicates TERMINAL 1 triggered the SOS alert. All buttons on the handset will lock.
3. To cancel the alarm on the communicator, press the On/Off button on the side of the communicator which triggers the SOS.
4. To cancel the SOS alarm on the handset press and hold the SOS button on the back of the handset for about 7 seconds until the SOS alarm is canceled. You may also place the handset on the base; this will also cancel the SOS alarm.

Please Note: When an SOS alarm is triggered from the communicator the TFT display on the handset will indicate which terminal triggered the SOS alarm, for example; “T1 SOS” (TERMINAL 1) triggered the SOS alarm. All buttons on the handset will lock.

Handset: Features While Handset is in Use

Speaker

Use the Speaker  button on the phone to turn On or Off the speaker function.

Transfer

During conversation, you may transfer the call to another handset (when minimum 2 terminals are registered to the same base) by pressing  during the conversation and chose “Divert”, then select the terminal you want to transfer the call to.

Mute

During conversation, you can mute the call (the caller will not hear you, but you still hear the caller).

1. Press  during conversation.
2. Use Arrow 
 buttons to scroll to “mute”.
3. Press  for On.
4. To turn mute Off , press the  button (you can see below the MUTE on the right side if it is in On or Off mode)

Handset Menu Choice 1: PHONEBOOK

1. While phone and alarm system is not in use, press  on the side of the handset. On the handset screen, you will see Phonebook highlighted.
2. Press  again to select the feature.

You can also access the Phonebook by selecting the Down  Arrow while in standby mode.

Quick Search

1. If there are contacts in the Quick search phonebook, Use Arrow  buttons on the front of handset to highlight search. You may also press on the letters for direct search for names (using the character buttons).
2. Press  to view it, edit it or delete.
3. To place the call, press the On  button.

Add New Contact

1. Use Arrow  buttons on front of handset to highlight “Add new contact”.
2. Press  .
3. “Name” is highlighted, press  again.
4. Type the name by using the character buttons 2-9 (For example, #2 button represents A, B, and C. To get A, press 2 once; to get B, press 2 twice; to get C, press 2 three times.).
5. When finished press  to confirm the name.
6. If you need to go back and make any changes, select the Off  button.
7. Once you confirm the name – you will see a highlighted word that says “Done”.
8. Highlight “Number” and enter the number that coincides with the name you just entered.
9. When finished press  to save and confirm.

Note: 2 numbers can be entered for the same name.

To enter additional names and numbers, please follow instructions above.

To enter a number from standby mode, type the number first and then press  you will then have the option to save it to phonebook.

Delete All

If you wish to delete all of the contacts in the phonebook:

1. Use Arrow   buttons on front of the handset to highlight “Delete all”.
2. Press .
3. Input the password (0000).
4. Press .

Memory Status

This category will display the current memory capacity. The phonebook memory can contain up to 200 contacts. For example, if there are 10 contacts in the phonebook, when you view memory status you would see 10/200.

1. Use Arrow   buttons on front of handset to highlight “Memory status”.
2. Press .

Handset Menu Choice 2: CALL LISTS

1. While the phone and alarm system is not in use, press  on the side of the handset.
2. Use the arrow   buttons to highlight “Call Lists”.
3. Press  again to select the feature.
4. Use arrows   buttons to scroll and then press .

Missed Calls

In this category you can view missed calls.

1. With “Missed calls” highlighted, press . *The missed numbers will be shown on the display.*

To view more information about the call:

1. Highlight number and press **Menu/OK**. The information about the number will be displayed: Call date, time, name of caller, their phone number and number of attempts.
2. Press on **Menu/OK** to have the choice to delete this Call, Save the number to the Phonebook, make a Direct call, or Edit it.

Dialed Calls

In this category you can view dialed calls.

1. With “Dialed calls” highlighted, press **Menu/OK**. *Dialed numbers will be shown on the display.*

To view more information about the call:

1. Highlight number and press **Menu/OK**. The information about the number will be displayed: Call date, time, phone number, and how many times.
2. If you press **Menu/OK** again, you may Delete this call, Save to Phonebook, Call or Edit.

Received Calls

In this category you can view received calls. The number of entries (calls) are indicated in the small blue window.

1. With “Received calls” highlighted, press **Menu/OK**. *The received numbers will be shown on the display.*
2. Press **Menu/OK** for a received call number and you may now view the received call date, time, name of caller, phone number, number of calls and conversation time.
3. If you press **Menu/OK** again, you may Edit, Save to Phonebook, Delete or Call.

You can also access received calls by selecting the Up  button once while on standby mode.

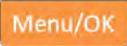
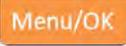
Delete Call Logs

In this category you can delete all the call logs from each separate category or delete the entire call log list.

Call Timers

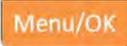
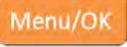
In this category you can view all the conversation times as indicated in the small blue window. You may also reset it.

Handset Menu Choice 3: ORGANIZER

1. While phone and alarm system is not in use, press  on the side of the handset.
2. Use the arrow   buttons to highlight “Organizer”.
3. Press  again to select the feature.

Alarm

Alarm will display highlighted. Repeat the following process for each alarm set-up.

1. Press , there are 3 alarm clock set-ups.
2. The first one will be highlighted, press .
3. Select “On or Off “using the side  button.
4. Using the arrow   buttons, move the highlight down to “Clock” and key in the desired time in a 24 hour clock mode.
5. When finished, move the highlight down to “Repeat” and select the necessary alarm use by using the left side volume button (once, custom or everyday).

6. To confirm and save, press the Off  button, "Saved?" will display on the screen and then press the  button to confirm.

Calculator

1. To operate the calculator, select  in calculator main menu.
2. Use the number buttons to enter the numbers.
3. Use the up and down buttons   to choose the plus (+) or minus (-) function and the  button to choose the division (÷) or the multiplication (X) function.
4. Press  for the solution.

Handset Menu Choice 4: SETTINGS

1. In standby mode, press  and then highlight "Settings".
2. Enter the access code (0000) press  and you are in settings main menu.

Intercom

You must have at least 2 handsets or 1 communicator and 1 handset registered to the same base in order to use the intercom feature.

1. At the home screen, press the  button for three seconds.
2. Select the terminal you want to intercom to Press .
3. To disconnect the intercom, press the Off  button.

BS Setting (Base Setting)

1. In standby mode, press  and then highlight "Settings".
2. Enter the access code (0000) press  and you are in Settings main menu.

Delete Terminal

In this category you can delete terminals (communicator and/or handsets) that have been registered to the base. You may select the terminal you want to delete and press , "Logout?" will display on the screen, press  to confirm "Deregistration".

Flash time

You can choose different flash time between 100ms to 1000ms. The handset default is set at 100ms.

Dial mode

There are 2 dialing mode types: tone and pulse. The handset default is tone dialing.

Change PIN

The PIN code the default setting is 0000; to change this pin code, do the following:

1. Press **Menu/OK** and input the old PIN (0000) and press **Menu/OK** again
2. Input the new pin code and press **Menu/OK**
3. Input the new pin code once again and press **Menu/OK**

Base Default

By using this selection and confirming it to reset to the base default, you will remove all the settings you created in the system.

1. To reset the base, please press **Menu/OK** and input the PIN code (0000), press **Menu/OK**

Pendant/Communicator Setting

The communicator is equipped with a voice prompt that will automatically announce that the communicator battery is low and needs to be placed on the charger.

When the communicator voltage drops to 20%, the low battery voice announcement will be activated and announce one time that the battery is low and needs to be placed on the charger. If the communicator is not charged during the next 30 minutes a designated low battery alert call will be made to up to 3 pre-registered telephone numbers announcing the communicator is in low battery state and the communicator needs to be charged immediately.

Low Battery Alert, press **Menu/OK**, you will have two options:

1. **Status**, press **Menu/OK**, (default setting is On). If you choose to change this setting highlight either On or Off and press **Menu/OK**.
2. **Number**, Scroll down to number and press **Menu/OK**, press **Menu/OK** again and enter the numbers (up to three) that you want the unit to dial with a voice announcement when the Communicator's battery is low and press **Menu/OK** again.
3. **Pendant/Communicator Voice Language**, press **Menu/OK**, (English is set as the default language).

1. To change the language, select the language of your choice, press **Menu/OK**.

HS Setting (Handset Setting)

1. In standby mode, press **Menu/OK** and then highlight "Settings".
2. Enter the access code (0000) press **Menu/OK** and you are in Settings main menu.
3. Press **Menu/OK**, select HS Settings and press **Menu/OK**,

Select Base

1. You can register the handset to different bases. The handset is already registered to the base (base #1). It is recommended that the handset stay registered to base #1.
2. When you want to register the handset or additional handsets to other bases, you may need to purchase additional bases first.

HS Name (Handset Name)

1. You may name the handset or leave it empty.
2. Press **Menu/OK** and by using the characters on the keypad, input the desired name. You may use up to 10 characters in the handset name for example: "Kitchen". When finished press **Menu/OK** to save and confirm.

PABX Code

1. When the phone works with a PABX system (this where you need to dial a number to get an outside line before you can get a dial tone to dial the number you will be calling), please input the necessary PABX number such as an 8 or a 9. You may use up to 5 numbers. Then press , to confirm.
2. When dialing a number, the PABX number will dial before the number.

Time and Date

Press , scroll to Time and Date, press .

1. **Set Format**, press , select either the 12 or 24 hour clock by using the  button. Then scroll down using the  button to MM DD YYYY, scroll to Date separator and use  button to select “-”, press .
2. **Set time/date**, press . Using the keypad enter the correct time in a 24 hour format. Scroll down using the  button and enter the year, month and day, press  to complete setup.

Tone Setting

Define different rings and Volumes in the Handset

Tone Setup, press .

1. **Incoming Call**, press  and select a ring tone using the  button, then press .
 2. **Keypad**, scroll down using the  button, press . Choose either silent or tone and press .
- Volume**, press . Ring tone will display press . Using the  button set your desired volume then press .

NOTE: You may use the volume buttons on the side of the handset to turn the volume ring up or down to change the volume on the handset.

Silent Mode

1. Press and hold the pound key (#) for 2 seconds.
2. Incoming calls will now be silent or with vibration alert only. Silent mode activation will be shown on the display.
3. To go back to normal ring, press and hold the pound (#) key once again for 2 seconds.

Language

The CPS-Q5 system supports multiple languages when changing the menu language, the voice prompts will only be in English or Spanish.
(Default language is English)

1. To change the written language press **Menu/OK**, scroll to the desired language and press **Menu/OK**.

Auto Keypad Lock

You can lock the keypad in the same way of a mobile phone

1. Press **Menu/OK**.
2. The display show different options for key lock (None, 5 sec, 30 sec, 1 min and 5 min)
3. Please select one of the above and press **Menu/OK** to confirm.

**Note: To lock the keypad, press and hold the STAR (*) key for 3 seconds.
To unlock, press and hold the STAR (*) key for 3 seconds.**

SOS Setting

The CPS-Q5 system has 2 alarm buttons; one on the back of the handset and the other on the communicator.

1. In standby mode, press **Menu/OK** and then highlight “Settings”.
2. Enter the access code (0000) press **Menu/OK** and you are in settings main menu.

1. Help status

1. The SOS default setting is On. If you want to turn it Off, scroll using  button, select OFF, and press .

NOTE: the SOS status (ON or OFF) is ONLY for the SOS button on the handset only.

2. SOS Numbers

1. Press , highlight the first empty slot and press , enter the first SOS number you would like to call, then press .
2. Scroll down to the next empty slot and press , enter the second SOS number, then press . Repeat these steps for the remaining empty slots.

Activating the SOS Alarm

1. When the SOS numbers have been entered into the phone and you have an emergency, press the SOS button on the handset or the communicator. This triggers the SOS alarm and begins dialing the numbers you have entered.
2. If the first number is busy, the CPS-Q5 system will detect a busy signal, within 8-10 seconds it will dial the next number (unless there is only one number registered in the SOS list, the same number will be dialed again).
3. A maximum of 5 attempts for each number listed in the SOS call list.
4. When the call party receives the SOS call, they will hear the following announcement: "Hello, this is an emergency call, please press 5 to confirm" If the call party doesn't confirm the SOS call by pressing 5, the phone will automatically be disconnected after 45 seconds and dial the next number (unless there is only 1 number registered and then the unit will call the same number again).
5. When the party receiving the SOS call presses 5, the call will be in SPEAKER mode. When the SOS call has ended, the unit will automatically disconnect.

Note: during SOS call, the keypad will be lock! To unlock the keypad or to cancel a false SOS call, please press and hold the SOS button on the handset for 7 seconds or place the phone on the base. On the side of the Communicator press and hold the On/Off button until a series of tones are heard.

Speed Dialing

Speed dialing is option to dial up to 8 numbers with a single press and hold (3 seconds) of one pre-designated key from 2 to 9.

1. In standby mode, press  and then highlight “Settings”.
2. Enter the access code (0000) press  and you are in Settings main menu.

Status

1. The system arrives with the speed dial feature set to On by default.
2. To change the speed dialing feature to Off, press , using the  button, scroll to settings, press , using the  button, scroll to speed dial, press . In the status mode press the  button to change the speed dialing setting to either On or Off, then press the  button to confirm.

Set Number

1. Using the  button, scroll to set number press , to enter the first number press , EDIT will display on the screen, press  and scroll to the desired number from the phonebook using the  button and press .
2. Repeat the same procedure as in the step number 1. to enter the remaining phone numbers (2-9).

Room Monitor (ECI)

The room monitor (Emergency Call Interruption) feature is designed to monitor and protect loved ones from a remote location. You will also have the two way voice communication feature in the Room Monitoring mode.

1. In standby mode, press  and then highlight “Settings”.
2. Enter the access code (0000) press  and you are in settings main menu.

Room Monitoring Status

1. By default the room monitor (ECI) is set to Off.
2. To change the room monitor On/Off setting, scroll using the  button to make your choice, and then press the  button.

Room Monitor Password

1. Scroll using the  button to room monitor password, press , By default the room monitor password is “9999”. You may change this password to any four numbers of your choice, then press .

- If the password is set to “9999” the phone will automatically pick up in speaker mode after the first ring and will interrupt/disconnect any call already in progress.
- You must change the room monitoring password to any other code (BUT NOT 9999), for example 1234.
- The calling party will now hear this announcement: “Hello, please enter the access code”.

The call party will need now to enter the correct 4 digits access code set in the system. After entering the correct access code the CPS-Q5 system will now monitor the room in speaker mode.

- If the access code has been entered incorrectly, the unit will automatically disconnect the call (after 10 seconds).
- When a room monitor call has ended by the calling party, the line will automatically disconnect, without pressing any buttons.
- When room monitor status is set to “ON”, the phone may be used as normal. However, when the calling party is monitoring the end user, the phone buttons will be locked. Only the SOS function is active.
- During ECI (Emergency Call Interruption): the calling party may control the unit with the following keypad (DTMF tone) shortcuts below:

** mute the microphone – with digit / number 6

** Speaker volume off – with digit / number 4 XV

** Normal hands free – with digit / number 5 (This one is default mode)

Only the call party can end the call; cancellation by end user side can be done only through SOS button.

Priority Contact Numbers

The user may enter a total of five (5) contact numbers. When any of the priority contacts are calling in the system will automatically answer the phone in hands free mode by detecting the CallerID.

1. In standby mode, press  and then highlight “Settings”.
2. Enter the access code (0000) press  and you are in settings main menu.

Priority Contacts

1. Scroll using the  button to Priority Contactor, press . Select an empty slot press  to enter the phone number, press  to confirm.
2. Repeat the same procedure as in the step 1. to enter the remaining phone numbers (2-5).

Restore Factory Settings

1. In standby mode, press  and then highlight “Settings”.
2. Enter the access code (0000) press  and you are in settings main menu.
3. Scroll using the  button restore factory settings press .
4. Enter default password “0000”, press .
5. Restore settings and restart the phone? Will display on the screen.
6. To confirm press , or press  button to cancel.

To Change the System PIN Code

1. In standby mode, press  and then highlight “Settings”.
2. Enter the access code (0000) press  and you are in Settings main menu.
3. Scroll using the  button change PIN press .
4. Then input old PIN (default pin 0000), press .
5. Input new 4 digit PIN, press .
6. Input new 4 digit PIN again, press .

Communicator Features and Controls

Communicator Views



1. LED indications for in use and battery
2. Headset socket
3. Microphone
4. Channel for the lanyard
5. Label for name
6. Speaker
7. On/Off
8. SOS button
9. Charging contacts

Base Front View



2. Charging contacts
3. Charging indicator

Base Back View



1. Power supply socket

General Information

1. The communicator range is up to 1300 feet from its base.
2. The LED on top of the base will turn RED in charging mode.
3. When the communicator's battery is low and placed on the charger, the red lights on communicator will flash. When the battery is fully charged the red lights on the communicator will stay on.
4. When wearing the communicator there will be no red lights on until the SOS button is pressed, the red lights will then be on indicating that the SOS Alarm has been activated. If the SOS alarm has been activated in error, press the On/Off button on the side of the communicator, this will stop the SOS alarm from being sent.
5. The communicator is automatically registered to the base station. In case the communicator is not registered or you want to register additional communicators to the same base, please follow the instructions below:
 - Communicator Registration: press the Page  button on the base (7 seconds) until the red light on the base starts flashing. Press and release the SOS button on the communicator. Registration will be confirmed when a 3 tone sound is heard from the communicator speaker. To verify if the communicator is registered to the base, on the handset press and hold the  button for 3 seconds and select the last communicator registered (1 through 5), then press the  button, the communicator you registered will start ringing. To end the ringing, press the Off  button on the handset.
6. When a communicator is misplaced: On the handset base press and release the Page  button on the base. The communicator registered to the base will automatically ring.
 - To cancel, press the Page  button again on the base.
 - To answer on the communicator, press the SOS button.

7. On the handset press the Off  button. The 2 LEDs on top of the communicator are for incoming calls and line usage indication.
8. The LED on the side of the communicator is the On/Off button.
9. When turning the communicator Off a set of tones are heard. A similar set of tones are heard when the communicator is registered to the base.
10. The communicator meets IP56 standards: Dust protection level 5; and water resistant level 6.

Communicator can be used in the shower but is not protected if submerged in water. Not to be used while swimming.

SOS Triggering

Note: the system knows and will detect when the Communicator is in alarm status!

During a telephone conversation if an alarm is triggered by another handset and or communicator (that are registered to the base), the conversation will be immediately and automatically terminated, allowing the SOS alarm to be sent.

If more than one communicator is registered to the base and an SOS alarm is trigger from both communicators, the second alarm will be put into memory, after the first alarm finishes, the second alarm will dial the pre-registered numbers.

Please note: when an SOS alarm is triggered from the communicator, the handset buttons will flash and it will indicate on the handset LCD which terminal triggered the SOS alarm "T2 SOS" for example (TERMINAL 2 SOS)

Alarm Distress (SOS) Button on the Communicator

The SOS button on the back of the handset or on the communicator will activate and send a SOS distress call to the call center. Up to 5 contact numbers can be entered into the SOS menu.

Note:

1. All telephone numbers, including the SOS numbers MUST be first registered in the PHONEBOOK.
2. When an alarm is triggered, the buttons on the handset will flash, indication on the handset TFT display will appear with the terminal number followed by SOS "T1 SOS", all buttons on the handset will lock.
3. To cancel the alarm on the communicator, press the On/Off button on the side of the communicator used to trigger the SOS.
4. To cancel the SOS alarm on the handset, press and hold the SOS button on the back of the handset for about 7 seconds until the SOS alarm is canceled. You may also place the handset on the base; this will also canceled the SOS alarm.

Please note: when an SOS alarm is triggered from the communicator, the handset buttons will flash and it will indicate on the handset LCD which terminal triggered the SOS alarm "T2 SOS" for example (TERMINAL 2 SOS)

Communicator Battery Information

The communicator can be used for up to 4 hours talk time and 4.5 days standby. It is recommended to charge the communicator battery the first time for a minimum of 12 hours; thereafter a complete charge takes around 90 minutes. When the communicator has been placed on the charger or removed, a set of tones will be heard.

When the communicator is fully charged the SOS on the communicator will be displayed as a solid light (will not flash).

Low Battery VOICE Announcement

The communicator is equipped with a voice prompt that will automatically announce that the communicator battery is low and needs to be placed on the charger. Please charge the communicator when you hear the voice prompt, you will have 30 minutes to place the communicator on the charger before the call center is notified. However *it is best if you charge the communicator daily.*

If the communicator is not charged during the next 30 minutes, a designated low battery alert call will be made to the call center notifying them that the communicator is in a low battery state.

Replacing the Communicator Battery

The communicator battery lifetime is up to 24 months. It is recommended that a professional service lab replace the battery for you.

Please contact your service provider so they can replace the battery.

Turning On or Off the Communicator

To turn the communicator On:

1. Press and hold the On/Off button located on the side of the communicator.

To turn the communicator Off:

1. Press and hold the On/Off button for 7 seconds, a set of tones will be heard.

Troubleshooting

If you have a problem with the system, please give us a call at (800) 615-9039

Replacement Parts/Optional Accessories

For replacement parts or optional accessories, please contact your service provider.



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